

Some people have saved up to £150 a year by switching to a smart meter tariff. Contact your energy supplier to see if you could save.

Disclaimer: Tariffs vary by supplier. Smart tariff may not always be cheaper. Eligibility may vary. Available in England, Scotland and Wales.

Summary

- Some people have saved up to £150 a year by switching to a smart meter tariff
- You can contact your supplier to see if they offer a cheaper smart meter tariff

Savings of up to £150 with a smart meter tariff

Savings of £150 are offered to customers of Lumo Energy (owned by Ovo Energy) to their customers who switch to their smart meter tariff. This was confirmed directly with Ovo Energy on 16.11.2018.

See a breakdown of smart and non-smart tariffs below:

- The average medium headline price for Lumo's current fixed rate tariff **with** the £150 discount is **£1051**
- The average medium headline price for Lumo's current fixed rate tariff **without** the £150 discount is **£1201**

You can contact your supplier to see if they offer a cheaper smarter meter tariff

- As mandated by Government, gas and electricity suppliers are required to take all reasonable steps to roll out smart meters to all their domestic and small business customers by the end of 2020.¹
- most suppliers, both large and small make their consumer enquiry **contact** details readily accessible.

Where these contact details are not available, or for those who are unaware of their supplier Ofgem also offer advice and details of how they can find out who their supplier is via the Meter Point Administration Service (for gas) and Energy Networks Association postcode search tool (for electricity).

<https://www.ofgem.gov.uk/consumers/household-gas-and-electricity-guide/connections-and-moving-home/who-my-gas-or-electricity-supplier>

¹(https://www.ofgem.gov.uk/system/files/docs/2017/12/2017.11_open_letter_on_smart_meter_rollout_-_dcc_user_mandate_tolerance_2019_submissions_and_energy_efficiency_advice.pdf)

- customers are able to **contact** their supplier and enquire **about** getting a smart meter. This does not necessarily translate to them having one installed but means consumers have the ability to communicate with suppliers about getting one