

Smart Energy GB Board meeting 9 July 2026, 10am

Record of the meeting

Agenda:

1.	Approval of minutes of the Board meeting of 7 May 2026
2.	Chair's welcome & introductory remarks
3.	Overview from the Chief Executive
4.	Mid-year results
5.	Meter Maintenance deepdive
6	2027 business planning
7.	Campaign update
8.	Microbusiness deepdive
9.	Chair's appointment
10.	Latest management accounts
	AOB
	Appendices: 1. <i>ARC subcommittee minutes</i>

1. Approval of Board minutes of the meeting of 7 May 2026

- 1.1. The minutes of the previous Board meeting were approved.

2. Chair's welcome and introductory remarks

- 2.1. The Chair welcomed those in attendance.
- 2.2. There was a general discussion covering smart meter installation progress, consumer attitudes, the war in the Middle East, and RTS.

3. Overview from the Chief Executive

- 3.1. The Chief Executive gave a brief overview of activity.

4. Mid year results

- 4.1. The Board received a summary of results of PMF metrics.

5. Meter Maintenance deepdive

5.1. The Board received a deepdive on the meter maintenance campaign and early results.

6. 2027 business planning

6.1 The Board received an overview of the approach and wider context to the 2027 business planning process.

7. Campaign update

7.1 The Board received an overview of latest activity across the organisation.

8. Microbusiness deepdive

8.1. The Board received a deepdive on microbusiness activity, past and planned.

9. Chair's appointment

9.1. The Board received a presentation on the approach to recruiting an SEGB Chair

10. Management accounts

10.1. The Board received the latest management accounts.

Minutes from the ARC subcommittee were also circulated to the Board.

Attendance:

Directors present:

Mark Lund (Chair)
Dan Brooke (CEO)
Martin Aylward
Steve Crabb
Maxine Frerk
Phil Gilbert
Ann McKechin
Elvin Nagamootoo
Lisa Tennant

SEGB officers present:

Victoria Bacon
Claire Baines
Phillippa Brown
Alistair Gibbons
Imogen Landy
Fflur Lawton
Abi Pope
Soumya Singh
Chris Taggart

Observers present:

Oliver Sinclair, DESNZ

Apologies:

Suzanne Craddock
Kerry Maisey
Gavin Openshaw
Michael Walls, Ofgem
Venus Galarza-Mullins, Citizens Advice