

## Smart Energy GB Board meeting 9 November 2022, 10am

### Record of the meeting

#### Agenda:

1.	Approval of minutes of the Board meeting of 28 Sept 2022
2.	Chair's welcome & introductory remarks
3.	Overview from the Chief Executive
4.	Campaign update
5.	2023 Consumer Engagement plan and budget
6.	Stakeholder research
7.	Einstein review
8.	Latest management accounts
	AOB
	Appendices: <ol style="list-style-type: none"> <li>1. <i>ARC subcommittee minutes</i></li> <li>2. <i>PMF subcommittee minutes</i></li> <li>3. <i>Consumer Advisory Council subcommittee minutes</i></li> </ol>

**1. Approval of minutes Board of the meeting of 28 Sept 2022**

1.1. The minutes of the previous Board meeting were approved.

**2. Chair's welcome and introductory remarks**

2.1. The Chair welcomed those in attendance.

2.2. There was a general discussion covering consumer attitudes, smart meter installation progress and wider issues facing the energy sector.

**3. Overview from the Chief Executive**

3.1. The Chief Executive gave a brief overview of activity.

**4. Campaign update**

4.1. A summary of the latest campaign activity was presented to the Board.

**5. 2023 Consumer Engagement plan and budget**

5.1. The updated consumer engagement plan and budget was presented to the Board.

5.2. The Board reviewed the plan and budget. It approved the budget to be presented to members for their approval.

**6. Stakeholder research**

6.1. The Board was presented with the stakeholder research performed by Yonder

6.2. The Board welcomed the report and thanked Yonder for their attendance and contribution.

**7. Einstein review**

7.1. The Board were presented with a review of re-contracting the rights to use Einstein.

**8. Latest management accounts**

8.1. The management accounts were presented for information.

**9. AOB**

9.1. There was no other business.



Draft minutes from the ARC subcommittee, PMF subcommittee and Consumer Advisory Council subcommittee were also circulated to the Board.



**Attendance:**

*Directors present:*

Mark Lund (Chair)  
Dan Brooke (CEO)  
Martin Aylward  
Daren Carter  
Steve Crabb  
Steven Day  
Jill Dougan  
Maxine Frerk  
Chris MacLeod  
Ann McKechin  
Kerry Maisey  
Elvin Nagamootoo

*Observers present:*

James Crump, Ofgem  
Oliver Sinclair, BEIS  
Hugh Spicer, Audit and Risk Committee  
Chair

*SEGB officers present:*

Victoria Bacon  
Claire Baines  
Alistair Gibbons  
Sara Higham  
Imogen Landy  
Soumya Singh  
Chris Taggart  
Nicole De Freitas (minutes)

*Apologies:*

Abby Jitenda, Citizens Advice  
Brian Stratton, DNOs