

## Smart Energy GB Board meeting 8 February 2023, 10am

### Record of the meeting

#### Agenda:

1.	Approval of minutes of the Board meeting of 9 Nov 2022
2.	Chair's welcome & introductory remarks
3.	Overview from the Chief Executive
4.	Campaign update
5.	PR deepdive
6.	2022 headline year end results
7.	Stakeholder action plan
8.	Latest management accounts
9.	London office update
	AOB
	Appendices: <ol style="list-style-type: none"> <li>1. <i>ARC subcommittee minutes</i></li> <li>2. <i>PMF subcommittee minutes</i></li> </ol>

**1. Approval of minutes Board of the meeting of 9 Nov 2022**

1.1. The minutes of the previous Board meeting were approved.

**2. Chair's welcome and introductory remarks**

2.1. The Chair welcomed those in attendance.

2.2. The Chair welcomed Rebecca Dibb-Simkin (Board director) and Zoe Guijarro (Board Observer.)

2.3. The Chair thanked Steven Day for his contribution to SEGB over the last four years.

2.4. There was a general discussion covering consumer attitudes, recent media coverage and smart meter installation progress.

**3. Overview from the Chief Executive**

3.1. The Chief Executive gave a brief overview of activity.

**4. Campaign update**

4.1. A summary of the latest campaign activity was presented to the Board.

**5. PR deepdive**

5.1. The Board received an overview of PR activity and future plans.

**6. 2022 headline results**

6.1. The Board was presented with a short summary of performance against 2022 Key Performance Indicators.

**7. Stakeholder action plan**

7.1. Following the stakeholder survey presented to the Board at its last meeting, the Board received a summary of relevant actions to be taken.

**8. Latest management accounts**

8.1. The management accounts were presented for information.

**9. AOB**



9.1. There was no other business.

Draft minutes from the ARC subcommittee and PMF were also circulated to the Board.

**Attendance:**

*Directors present:*

Mark Lund (Chair)  
Dan Brooke (CEO)  
Martin Aylward  
Daren Carter  
Steve Crabb  
Steven Day  
Jill Dougan  
Maxine Frerk  
Chris MacLeod  
Kerry Maisey

*Observers present:*

James Crump, Ofgem  
Zoe Guijarro, Citizens Advice  
Oliver Sinclair, BEIS  
Hugh Spicer, Audit and Risk Committee  
Chair

*SEGB officers present:*

Victoria Bacon  
Claire Baines  
Alistair Gibbons  
Sara Higham  
Imogen Landy  
Soumya Singh  
Chris Taggart  
James Davies (minutes)

*Apologies:*

Elvin Nagamootoo  
Rebecca Dibb-Simkin  
Ann McKechin