

Smart Energy GB Board meeting 24 Sept 2026, 10am

Record of the meeting

Agenda:

1.	Approval of minutes of the Board meeting of 9 July 2026
2.	Chair's welcome & introductory remarks
3.	Overview from the Chief Executive
4.	Campaign update
5.	2027 business planning
6.	Chair's recruitment
7.	Latest management accounts
	AOB
	Appendices: 1. <i>PMF subcommittee minutes</i>

1. Approval of Board minutes of the meeting of 9 July 2026

- 1.1. The minutes of the previous Board meeting were approved.

2. Chair's welcome and introductory remarks

- 2.1. The Chair welcomed those in attendance.
- 2.2. There was a general discussion covering smart meter installation progress, meter maintenance, energy debt, deployment plans, and RTS.

3. Overview from the Chief Executive

- 3.1. The Chief Executive gave a brief overview of activity.

4. Campaign update

- 4.1. The Board received an overview of latest activity across the organisation.

5. 2027 business planning

- 5.1. The Board received a draft overview of consumer engagement activity in 2027 and the associated budget.

6. Chair's recruitment

6.1 The Board received an update on the recruitment process and agree the remuneration and service contract.

7. Management accounts

7.1. The Board received the latest management accounts.

Minutes from the PMF subcommittee were also circulated to the Board.

Attendance:

Directors present:

Mark Lund (Chair)
Chris Taggart (CEO)
Martin Aylward
Steve Crabb
Suzanne Craddock
Maxine Frerk
Phil Gilbert
Ann McKechin
Elvin Nagamootoo
Gavin Openshaw
Lisa Tennant

Observers present:

Venus Galarza-Mullins, Citizens Advice
Oliver Sinclair, DESNZ
Heather Stewart, Ofgem

Apologies:

Kerry Maisey

SEGB officers present:

Victoria Bacon
Claire Baines
Phillippa Brown
Alistair Gibbons
Imogen Landy
Abi Pope
Soumya Singh