

Smart Energy GB Board meeting 17 March 2026, 10am

Record of the meeting

Agenda:

1.	Approval of minutes of the Board meeting of 4 Feb 2026
2.	Chair's welcome & introductory remarks
3.	Overview from the DCC
4.	Overview from the Chief Executive
5.	Campaign update
6.	Latest insight
7.	CIVCs deepdive
8.	PMF targets 2026
9.	Annual report and accounts
10.	Delegated authorities
11.	Latest management accounts
	AOB
	Appendices: 1. <i>ARC minutes</i>

1. Approval of Board minutes of the meeting of 4 Feb 2026

- 1.1. The minutes of the previous Board meeting were approved.

2. Chair's welcome and introductory remarks

- 2.1. The Chair welcomed those in attendance.
- 2.2. There was a general discussion covering consumer attitudes, the war in the Middle East, RTS and smart meter installation progress.

3. Overview from the DCC

- 3.1. Chris Lovatt gave a presentation to the Board regarding the work and plans at the DCC.

4. Overview from the Chief Executive

- 4.1. The Chief Executive gave a brief overview of activity.

5. Campaign update

5.1. The Board received an update on recent activity and performance across the campaign.

6. Latest insight

6.1. The Board received an update on the latest insight in Q1.

7. CIVCs deepdive

7.1. The Board received an overview of CIVCs current activity, performance and future plans.

8. PMF targets 2026

8.1. The Board reviewed and approved the PMF targets for 2026, subject to consultation with DESNZ.

9. Annual report and accounts

9.1. The Board reviewed and approved the annual report and accounts 2026.

10. Delegated authorities

10.1. The Board received and approved an updated scheme of delegation

11. Management accounts

11.1. The latest management accounts were presented to the Board.

Minutes from the ARC subcommittee were also circulated to the Board.

Attendance:

Directors present:

Mark Lund (Chair)
Dan Brooke (CEO)
Martin Aylward
Steve Crabb
Suzanne Craddock
Maxine Frerk
Phil Gilbert
Ann McKechin
Elvin Nagamootoo
Kerry Maisey
Gavin Openshaw
Lisa Tennant

SEGB officers present:

Victoria Bacon
Claire Baines
Phillippa Brown
Alistair Gibbons
Sara Higham
Imogen Landy
Abi Pope
Soumya Singh
Chris Taggart

Also in attendance, to item 3:

Chris Lovatt, DCC CEO

Observers present:

Graeme Kelly, Ofgem
Hugh Spicer, ARC Chair
Oliver Sinclair, DESNZ
Venus Galarza-Mullins, Citizens Advice

Apologies:

Michael Walls, Ofgem