Smart Energy GB Board meeting 12 Nov 2026, 10am

Record of the meeting

Agenda:

1.	Approval of minutes of the Board meeting of 24 Sept 2026
2.	Chair's welcome & introductory remarks
3.	Overview from the Chief Executive
4.	Campaign update
5.	2027 business planning
6.	AI deepdive
7.	Corporate risk register
8.	SEGB Chair's recruitment
9.	Latest management accounts
	AOB
	Appendices: 1. *PMF subcommittee minutes* 2. *ARC minutes*

1. Approval of Board minutes of the meeting of 24 Sept 2026

1.1. The minutes of the previous Board meeting were approved.

2. Chair's welcome and introductory remarks

2.1. The Chair welcomed those in attendance.

2.2. There was a general discussion covering consumer affordability, smart meter installation progress, meter maintenance, energy debt, deployment plans, and RTS.

3. Overview from the Chief Executive

3.1. The Chief Executive gave a brief overview of activity.

4. Campaign update

4.1. The Board received an overview of latest activity across the organisation.

5. 2027 business planning

5.1. The Board received a draft overview of consumer engagement activity in 2027 and the associated budget.

5.2. The Board supported the plan and budget, recommending to members for approval.

6. AI deepdive

6.1 The Board received an update on the adoption of AI at SEGB.

7. Corporate risk register

7.1. The Board received and reviewed the latest corporate risk register.

8. SEGB chair's recruitment

8.1. The Board received an update on the appointment process of the new chair.

9. Latest management accounts

9.1. The Board received the latest management accounts.

10. AOB

The Board thanked Mark Lund for his years of service to the Board and the organisation as a whole.

Minutes from the PMF and ARC subcommittees were also circulated to the Board.

Attendance:

Directors present:

Mark Lund (Chair)
Chris Taggart (CEO)
Steve Crabb
Suzanne Craddock
Maxine Frerk
Phil Gilbert
Kerry Maisey
Ann McKechin
Elvin Nagamootoo
Lisa Tennant

SEGB officers present:

Victoria Bacon
Claire Baines
Phillippa Brown
Alistair Gibbons
Sara Higham
Imogen Landy
Soumya Singh

Observers present:

Venus Galarza-Mullins, Citizens Advice
Oliver Sinclair, DESNZ
Heather Stewart, Ofgem

Apologies:

Gavin Openshaw
Martin Aylward
Abi Pope